

Delivering Strategic Growth

Purpose: For agreement

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper sets out proposed new approaches to delivering the growth set out in the CLC's strategy in order to:

- spread the benefits of specialist regulation of specialist service providers and their clients
- reduce the unit cost of regulation through economies of scale and
- in time, to be able to build greater resilience at the CLC.

Recommendations

1. The Council is asked to agree the proposed steps to encourage and assist more practices to join CLC regulation.
2. Council is asked to agree that these metrics will provide sufficient data, alongside reports from the SMT, to assess the effectiveness of the proposals in this paper.
3. Council is asked to agree quarterly reporting of progress, including these metrics, in a standalone update to the Council.
4. Council is asked to agree that there should be a checkpoint report to the first Council meeting of 2026 and annually thereafter to consider the impact of the proposals and what adjustments might be useful.

Relevant Regulatory Objectives

The proposals in this paper directly support the achievement of the following Regulatory Objectives:

RO1 - protect and promote the public interest

RO2 - support the constitutional principle of the rule of law

RO3 - improve access to justice

RO4 - protect and promote the interests of consumers

RO5 - promote competition in the provision of legal services

RO6 - encourage an independent, strong, diverse and effective legal profession

RO8 - promote and maintain adherence to the professional principles

Financial impact

There is very limited additional cost arising from the delivery of the proposals set out in this paper. They can all be met within the proposed budget for 2025.

Diversity and inclusion impact

The CLC has a diverse regulated community. Efforts to increase the numbers of individuals securing CLC qualifications and a CLC license will be designed to reach potential candidates from the widest possible range of backgrounds to build on that diversity.

Processes for assessing the suitability of individuals for particular roles in new practices will be monitored for any bias.

Communications requirements

The paper sets out proposals for direct engagement and broader communications. Supporting work is also set out in the annual communications plan, which is also with Council for consideration at this meeting.

Publication

This report contains information that is: policy in development; intended for future publication; commercially sensitive and is not for publication