

### **ABOUT THIS DOCUMENT**

#### ELIGIBILITY CRITERIA TO APPLY TO THE CLC FOR A LICENCE

CLC Licence applications include all first qualifying licence, and dual/cross licence applications (Solicitors and CILEX Practitioners only) to become a Licensed Conveyancer and/or Licensed Probate Practitioner. More about how the CLC applies its regulatory frameworks can be found in the <a href="CLC">CLC</a> Lawyer Licensing Framework.

### Item 1: Demonstrating eligibility to make an application

Prospective Applicants that have not held a CLC licence before, must satisfy the CLC they have:

- 1 (A) passed the CLC's qualifying examination. This comprises of the <u>SQA Conveyancing Law</u> and <u>Probate Law and/or Practice Diplomas at Level 4 and Level 6</u>. *Or CLC recognised* equivalent professional qualification as prescribed in the <u>Exemptions Guidance</u>; and in respect of HoLP and HoFA applications, <u>Ongoing Competency pre-application Requirements</u>.
- 1 (B) Completed the <u>CLC Practical Training</u> requirements as prescribed in the Statement of Practical Experience for Conveyancing and/or Probate.

Prospective Applicants will be asked to submit evidence of the above. When any one of these criteria has not been met, prospective applicants will receive one opportunity to provide missing or revised information. Which must be provided to the CLC within 14 days of the request. Absence of satisfactory evidence (Item 1(A) and 1(B)) is a material omission to an application and the CLC will treat the application as incomplete.

### **Practical Training Requirements**

CLC Licence Applicants must demonstrate that:

- they have obtained a minimum of 1200 hours of supervised qualifying work experience; and
- their experience meets the CLC's Day One Outcomes, including the competent completion of standard legal and technical processes; and
- they act in a professional, principled manner as per the CLC Code-of-Conduct requirements.

All applicants seeking to apply for a CLC Licence must complete this Statement of Practical Experience (SoPE).

The SoPE forms the occupational competency and professional standards component of a CLC licence application.

An invalid SoPE will be treated as a material omission and the CLC will treat the application as incomplete.

The CLC will as part of its standard application checks seek to verify genuine supervision arrangements have been conducted. This includes verifying SoPEs with the Authorised Persons who has certified it, and if appropriate, the named employer.



### QUALIFYING WORK EXPERIENCE

Qualifying work experience amounts to 1200 hours of supervised work either in full or part time employment completed over a period of 24 months within the past 36 months under supervision of a qualifying Authorised Person in the employment of a Qualifying Employer.

### **QUALIFYING EMPLOYERS**

A Qualifying Employer is a business that:

- a. is regulated by a statutory regulator (such as the CLC, CILEx Regulation, the SRA) in England and Wales; and
- b. is licensed to provide conveyancing or probate services to the public in England and Wales; and
- c. has a registered main office in England and Wales
  OR
- d. a Government body, Local Authority, Utilities Company, or national charity (when the work of the licence applicant has been supervised by an Authorised Person in their capacity as inhouse legal counsel).

Where supervision cannot be obtained through the standard qualifying work experience route, i.e. in full or part time employment, or in a Qualifying Business. Prospective licence applicants should secure other appropriate supervision arrangements from another appropriate business or Authorised Person. These arrangements should be agreed with the CLC BEFORE the period of practical experience begins. Sole Practitioners should contact the CLC to discuss what options may be available to them.

Please email <u>licensing@clc-uk.org</u> with a detailed explanation of your circumstances. We will confirm in writing whether the arrangements have been accepted. Please wait to receive confirmation that this arrangement has been accepted before commencing the 1200 hours of practical experience.

You will be asked to submit this written confirmation with your SoPE as part of the licence application.



### **QUALIFYING AUTHORISED PERSONS**

A Qualifying Authorised Person is an "Authorised Person" i.e., a licensed probate practitioner, a solicitor or a CILEX Lawyer (Probate Practitioner and Fellow), licensed by a regulatory body in England and Wales to offer probate services directly to the public.

- They should hold a current and valid licence, free of conditions.
- They may not certify a SoPE when they are the subject of any regulatory or disciplinary investigations, allegations, proceedings or subjected to a disciplinary sanction during the period of supervision. When a CLC disciplinary sanction has been applied and published, the findings will remain on the CLC website for 2 years, or for the duration of the sanction applied, whichever is the longer period. Supervision cannot take place whilst the sanction remains in effect.
- They are the individual that is providing legal supervision to the licence applicant during the period of their qualifying employment.
- They should be employed by the Qualifying Employer. This means being either a) as a direct line manager or b) a delegated legal supervisor. This excludes peer working arrangements, such as consultants operating as agents verifying each other's SoPEs.
- Only in <u>exceptional and pre agreed circumstances</u> should the Authorised Person be a relative or spouse of the applicant.

Supervision by a relative or spouse must be agreed with the CLC **BEFORE** the period of practical experience commences. The applicant should email <u>licensing@clc-uk.org</u> setting out the exceptional circumstances. We will confirm in writing whether it is agreed that the circumstances are exceptional and that the proposed supervision arrangements are satisfactory.

You will be asked to submit this written confirmation with your SoPE as part of the licence application.

### **APPRENTICES**

National Government Apprentices, on the Level 6 Probate Practitioner route, may have their SoPE verified by a Legal Education and Training Supervisor when it is completed as part of the End-Point-Assessment.

Please note SoPEs are routinely verified by the CLC in all licence applications.



### **INVALID SOPES**

A SoPE will be considered invalid when: -

- the Authorised Person certifying the SoPE is not considered to be a Qualifying Authorised Person.
- When the supervision has not been conducted in the employment of a Qualifying Employer
- When the SoPE has been verified and signed with the supervision having been completed
  before the date the Level 6 Diploma certificate was issued. Please note, The CLC's expectation
  is that practical experience requirements are obtained over the duration of the Level 6
  Diploma, in order to apply in practice, the theoretical knowledge obtained through academic
  study

An invalid SoPE will be treated as a material omission to an application and the CLC will treat the application as incomplete.



SECTION 1: TECHNICAL PROCESSES COMPLETED SATISFACTORILY								
Α	WILL INSTRUCTION	S						
DATE	FROM:	DATE TO:						
		Tici	k when	completed	٧			
1	Taking initial instru	ctions for the preparation of a Will including clien	t's pers	onal and				
2	Advising on taxation implications of the deceased's Will instructions							
3	Preparing draft Will and submitting the same to client with explanatory letter advising on effect thereof							
4	Attending client on signing and witnessing of Will							
5	Taking instructions	for a Codicil and other steps as set out above for	a Will					
6	Advising client on need for statement to be placed with the Will regarding reasonable financial provision for the client's family members							
7	Drafting discretion	ary trust and other tax planning vehicles						
I con	firm as the certifying	g lawyer that the applicant is competent in the ab	ove	Please in	itial:			
tech	nical processes.							
	_							
В	GENERAL CONSID	ERATION OF LAW IN THE FOLLOWING AREAS	_					
DATE	FROM:	DATE TO:						
		Tici	k when	completed	٧			
1	Inheritance (Provi	sion for Family & Dependents) Act 1975						
2	2 Wills Act 1837 in relation to:							
3	3 Validity of Will							
4	Execution and att	estation of Will						
5	Revocation of a W	/ill						
6	Revival of a Will							



I confirm as the certifying lawyer that the applicant is competent in the above	Please initial:
technical processes.	

С	PROBATE INSTRUCTIONS					
DATE	FROM:		DATE TO:			
			Tick	when completed	٧	
1	_	ctions from client includir eased's assets and liabiliti		nt papers		
2	Registering the dea	th				
3	Registering death c	ertificate with all compar	iies			
4	Obtaining valuation	of assets comprised with	nin the estate			
5	Preparing IHT form	with supplementary sche	edules			
6	Making the application to the probate registry for appropriate form of Grant					
7	Preparing all appropriate forms to effect closure and transfer of assets comprised within the estate including bank accounts, building societies, insurance policies, National Savings investments of various kinds, National Savings Bank etc.					
8	Registering grant of closure of accounts	f probate with all compar and assets	iles and effecting encashr	ment and		
9	Writing to pecuniar effecting payment	ry and specific legatees to of legacies	confirm their details and	l thereafter		
10	Preparing and subn	nitting section 27 Trustee	Act 1925 advertisements	S		
11	Making payment of	f all outstanding liabilities	of the deceased			
12	0, ,	f pecuniary and specific le nity for each legatee	gacies on production of p	prepared form of		
13	~	's income tax position inc for refund or making fina				
14	Considering need a legatees	nd desirability of making	interim distribution to th	e residuary		



15 Prepared deed of variation						
16	Preparing disclain	ner				
17 Preparing detailed estate accounts						
18 Making final distribution to residuary beneficiaries						
I confirm as the certifying lawyer that the applicant has demonstrated an Please					initial:	
ette	ective consideration	of the above general area	as of law.			
D	GENERAL CONSID	ERATION OF LAW IN THE	FOLLOWING AREAS			
DAT	TE FROM:		DATE TO:			
			Tick	when cor	mpleted	٧
1 Non-contentious probate rules						
2	2 Inheritance (Provision for Family & Dependents) Act 1975					
3	-	•	ls and, where appropriates, plight and condition etc		ng	
	•		the applicant has demon	strated	Please	initial:
епе	ective consideration	of the above areas of law	1			
SEC	CTION 2: DAY ONI	E OUTCOMES COMPL	ETED SATISFACTORILY	'		
Α	PROFESSIONAL CO	ONDUCT				
	ase tick when confid fessional conduct.	ent that the applicant ha	s competently demonstra	ted each	area of	
			Tick w	hen demo	onstrated	٧
1	technical legal rec	quirements and provide e	and other professionals to excellent customer service es, mortgage brokers, land artments.	for exam	ıple,	
2		egal services ensuring hig	h standards of client care	ensuring	they are	



3	Undertakes professional case review of self and others to identify risks and recommend areas for improvement, remedial actions paths to progression are escalation	nd		
4	Engages in identifying the limits of their personal professional experience and competence and escalate instructions that are beyond their scope of expertise			
5	Manages client and organisation data securely and confidentially in compliance with legislation			
6	Conducts all transactions with awareness of fraud including taking a defensive approach towards cybercrime			
7	Risk assesses the impact of transactions on clients and other stakeholders to ensure compliance with legislation and professional standards including recommendations for the mitigation of risks			
8	Ensures all transactions are undertaken in compliance with Anti-Money Laundering regulations			
9	Leads case progression activity to ensure caseloads move with timeliness and with a view to commerciality			
10	Works closely with clients and third parties providing effective customer servi	ce		
11	Manages their personal and professional continuous development			
	I confirm as the certifying lawyer that the applicant has competently			
dem	demonstrated each area of professional conduct.			

В	LEGAL AND TECHNICAL PROFICIENCIES						
Tick when confident that the applicant has competently demonstrated each proficiently.							
	Tick when demonstrated	٧					
1	Manages caseload to prioritise customer service and working in the clients' best interests						
2	Manages relationships with other lawyers and professional third parties using most effective channels to progress caseloads						
3	Manages clients and their expectations using the most effective channels to ensure clarity of understanding and facilitate clients making informed choices						



4	Handles points of contact with clients and key milestones in an organised and controlled way to lead the client customer experience	
5	Uses the principles of Law and translate using plain English to provide clarification and explanation of the legal process and standard Legal terms.	
6	Organises and manages workflow such as legal files, case management and accounting systems to progress work within service level expectations	
7	Protects client's interests to ensure they receive an honest and lawful service.	
8	Manages risk in relation to legal and regulatory liabilities with regards to the client and business to satisfactorily discharge all professional obligation and limit exposure to complaints and reputational harm to the business.	
9	Manages legal processes adhering to professional, supervisory and regulatory Codes of Conduct	
10	Delivers a cost-effective service by analysing the financial costs and fees generated by activities to inform good business decision making through price transparency. For example operating within the cost-model of the business or identifying when fees have exceeded the initial quote and taking mitigating actions.	
11	Applies fraud protection measures and cyber security procedures in relation to transactions	
12	Undertakes "Know Your Client" activities to ensure a clear picture of a client's needs and risks throughout legal transactions.	
13	Provides advice and drafting of wills and lasting powers of attorney to clients	
14	Provides advice to clients during probate activities and the administration of estates.	
15	Manages a case load of drafting of wills, lasting powers of attorney and probate activities to appropriate timescales and quality standards.	
16	Provides legal services in connection with disposal of an estate including advice and guidance to clients relevant to wills and probate	
17	Assesses legal, regulatory and commercial risk related to disposal of estate	
18	Reviews and interpret legal documents related to disposal of estate including completing documentation	
19	Drafts legal documents related to probate transactions such as Wills and Lasting Powers of Attorney	



onfirm as the certifying lawyer that the applicant has competently	Please initial:
demonstrated each area of proficiency.	

С	ETHICAL BEHAVIOURS				
Tick	when confident that the applicant has competently demonstrated each proficiently.				
	Tick when demonstrated	٧			
1	Principle - Act with integrity, honesty, and independence				
2	Principle - Know each customer, treat them fairly, keep their money safe, and act in their best interests				
3	Principle – Uphold the rule of law and public trust in the profession and legal services				
4	Principle - Maintain high standards of professional and personal conduct				
5	Principle – Collaborate openly and truthfully comply with regulators, ombudsman, and other legal professionals				
6	6 Principle - Promote and support equality, diversity and inclusion in practice and service delivery				
princ	I confirm as the certifying lawyer that I am confident that the applicant acts in a principled manner consistent with the CLC Code of Conduct and Ethical Principles.				



	SECTION 3: AUTHORISED PERSON DECLARATION (Please tick to confirm)								
lmp	Important Note: An Invalid SoPE will invalidate the Licence Application								
1	Authorised Person Name:								
2	Work Email Address:								
3	Work Phone:								
4	Job Title:								
5	Professional Status:	Licensed Probate Practitioner	I I I I Solicitor I I I I ('II Ex I				awyer		
6	Licence or Practicing Certificate Number:								
I co	nfirm:								
	I am/was the direct line manager, or designated supervisor of the licence applicant for the number of hours specified below whilst working at the qualifying employer named below:								
	Employer Name:								
Α	Practice Regulatory ID Number:								
	Supervision Dates	Date From:	Date To:						
	Number of Supervised Hours:						·		
В	That I have read Secti	ons 1 and 2, and th	nat the o	details sho	wn abc	ve are		Yes	No
Ь	complete and correct								
_	That I have the appro	priate licence and	practisir	ng permiss	ions to	s to supervise the		Yes	No
	Reserved Instrument Activity of Probate Services								
D	That I hold a current a	and valid licence/Pi	ractising	Certificat	e free o	of cond	litions	Yes	No
			6	,					
Ε	That I am not subject	·	or discip	linary inve	estigatio	ons,		Yes	No
	allegations or proceedings								



Spouse/Relative of the Applicant									
			6.1	_				Yes	No
_	Are you a spouse or r	elative	e of the applicant	?					
F	If ves. have you seen	If yes, have you seen satisfactory evidence that the CLC has consented to a						Yes	No
	relative/you being th		•				J		
Sig	nature:					Da	ate:		
National Government Apprentices ONLY									
Leg	gal Supervisor								
	what capacity are you tifying the Applicant:			Job Title:					
	ork Email:			Work Pho Number:	ne				
SECTION 4: APPLICANT DECLARATION (Please tick to confirm)  I confirm that the details shown above are complete and correct			rrect						
Арі	olicant Name:								
Sig	nature:					Date:			
	oss/Dual Qualifying vyer		CLC Trainee Lav	wyer		Appre	ntice		
0=									
You (GI cor	Your details will be held by the CLC in accordance with the General Data Protection Regulations (GDPR). For the purposes of GDPR, if you provide any information to us, we will be the data controller.  For further information about how your information is used, how we maintain the security of your								
	information, and your rights to access information we hold about you, please see our <u>privacy policy</u> which is kept under regular review.						policy		
Cor We 120 Lor	u can contact our Data uncil for Licensed Conv Work, O Moorgate, ndon EC2M 6UR in Line: 020 3859 0904	eyanco		mail at <u>priv</u>	vacy@	olc-uk.c	<mark>org</mark> or in wri	ting to:	