

2024 Business Plan

Purpose: For noting

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper sets out the proposed Business Plan for 2024.

Recommendations

The Council is asked to approve the Business Plan for the year.

Risk management

The business plan contributes to the management of strategic and operational risks. The strategic risks addressed by each objective are captured in the paper.

Financial impact

The budget to support delivery is also before the Council for consideration at this meeting separately. It has been developed to support deliver of this business plan.

Diversity and inclusion impact

The business plan includes measures to promote diversity and inclusion across the regulated community.

Regulatory objectives

The business plan is designed to ensure that CLC carries out its regulatory objectives set out in Legal Services Act 2007 and captures the relevant regulatory objectives addressed by each proposed item.

Communications requirements

The plan will be published online [here](#) after its approval by Council. The outturn of the business plan is reported after the end of the year in the Annual Report which will be published [here](#), when available.