

## 2023 Business Plan End of Year Progress Report

**Purpose:** For noting

**Author:** Director of Strategy and External Relations

**Approver:** Chief Executive

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### Summary

This paper reports on progress against the 2023 business plan at the end of the year.

### Recommendations

Council is asked to note the end of year position against the 2023 Business Plan.

### Risk management

The business plan contributes to the management of principal and operational risks.

### Financial impact

This is covered in the separate financial outturn reporting.

### Diversity and inclusion impact

The business plan includes measures to promote diversity and inclusion across the regulated community.

### Regulatory objectives

The business plan is designed to ensure that CLC meets its regulatory objectives set out in Legal Services Act 2007

### Communications requirements

The outturn of the business plan is reported after the end of the year in Annual Reports which are published [here](#).