

## CLC Consumer Reference Group

### Chair's report to CLC

<b>Purpose:</b>	<b>For noting and decision</b>
<b>Author:</b>	<b>Chair of the Consumer Reference Group</b>
<b>Approver:</b>	<b>Director of Strategy and External Relations</b>

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#### Summary

Teresa Perchard, Chair of the Consumer Reference Group (CRG) will attend the Council meeting to present a report on the first year of the Group.

When the CRG Chair has left the meeting, the Council will also be invited to re-appoint Teresa Perchard as Chair of the CRG for a further two years.

#### Recommendations

The Council is asked to:

- (1) Note the report of the Chair of the Consumer Reference Group; and
- (2) Confirm that Teresa Perchard should continue to chair the Consumer Reference Group for another two years.

#### Relevant Regulatory Objectives

The work of the Consumer Reference Group has the potential to contribute to all of the statutory Regulatory Objectives.

RO1 - protect and promote the public interest

RO2 - support the constitutional principle of the rule of law

RO3 - improve access to justice

RO4 - protect and promote the interests of consumers

RO5 - promote competition in the provision of legal services

RO6 - encourage an independent, strong, diverse and effective legal profession

RO7 - increase public understanding of the citizen's legal rights and duties

RO8 - promote and maintain adherence to the professional principles

#### Financial impact

The CRG is run at very little cost to the CLC other than an allowance for the chair that

#### Diversity and inclusion impact

None arising from the report.

#### Communications requirements

The activities of the CRG will be included in the CLC's annual report and on the website.