

## 2023 Business Plan – Progress Report Q3 2023

**Purpose:** For noting

**Author:** Director of Strategy and External Relations

**Approver:** Chief Executive

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### Summary

This paper sets out progress against the 2023 Business Plan for Q3 as at 20<sup>th</sup> October 2023.

### Recommendations

The Council is asked to approve the amended Business Plan for the year.

### Risk management

The business plan contributes to the management of strategic and operational risks. The strategic risks addressed by each objective are captured in the paper.

### Financial impact

The budget to support delivery of this plan was agreed by the Council at its first meeting of 2023.

### Diversity and inclusion impact

The business plan includes measures to promote diversity and inclusion across the regulated community.

### Regulatory objectives

The business plan is designed to ensure that CLC carries out its regulatory objectives set out in Legal Services Act 2007 and captures the relevant regulatory objectives addressed by each proposed objective.

### Communications requirements

The plan was published online after its approval by Council and this update will be published following agreement.

### Recommendation

The Council is asked to note progress against the Business Plan.