

Stakeholder Perceptions Report 2022

Purpose: For information

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper sets out the findings of the Stakeholder Perceptions Report 2022.

Recommendations

Council is asked to note the contents of this report as background to the papers on Strategy and the 2023 Business Plan.

Council is also asked to note that a separate session will be arranged to go through the findings in detail at a date the majority of Council members can attend

Relevant Regulatory Objectives

Stakeholder perceptions of the CLC arguably engage all of the regulatory objectives.

RO1 - protect and promote the public interest

RO2 - support the constitutional principle of the rule of law

RO3 - improve access to justice

RO4 - protect and promote the interests of consumers

RO5 - promote competition in the provision of legal services

RO6 - encourage an independent, strong, diverse and effective legal profession

RO7 - increase public understanding of the citizen's legal rights and duties

RO8 - promote and maintain adherence to the professional principles

Financial impact

None arising from the report.

Diversity and inclusion impact

None arising from the report.

Communications requirements

The CLC publishes these reports on its website.