

## Published Indicators and Metrics

**Purpose:** Approval

**Author:** Director of Finance and Operations

**Approver:** Chief Executive

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### Summary

This is a regular report to Council which includes Indicators and metrics for the quarter just ended. Following Council approval this report will be published on the CLC website.

The management team have reviewed the current KPI's to determine if they still effectively measure our regulatory activities and whether we should amend the existing metrics or add new metrics. These proposals are set out in the Annex to this paper for review.

### Recommendations

Council is asked to review and approve the attached report.  
Council is asked to consider and approve the revisions to the metrics included in annex A.

### Risk management

The publication of metrics and indicators is one of the ways we demonstrate transparency and good governance.

### Regulatory Objectives

The publication of the KPI's support the following regulatory objectives:

RO8 - promote and maintain adherence to the professional principles

### Financial impact

There is no direct financial impact.

### Diversity and inclusion impact

There is no impact on diversity or inclusion.

### **Communications requirements**

There are no communication requirements.

### **Publication**

The attached report is published on the CLC website quarterly after Council approval.

### **Annex A**

Proposed amendments to the indicators