

CLC Strategy 2023-25

Purpose: For decision

Author: Director of Strategy and External Relations

Approver: Chief Executive

Summary

This paper sets out the proposals for the CLC's strategy for the three years o 2023-25. It captures the outcome of work by the staff and Council over the course of 2022.

Recommendations

The Council is asked to agree the strategy set out in this paper.

Relevant Regulatory Objectives

All of the regulatory objectives listed below are relevant to the CLC's strategy with the exception that RO3 – *improve access to justice* – is less relevant to the CLC than others in the legal sector as the CLC does not regulates transactional services.

RO1 - protect and promote the public interest

RO2 - support the constitutional principle of the rule of law

RO3 - improve access to justice

RO4 - protect and promote the interests of consumers

RO5 - promote competition in the provision of legal services

RO6 - encourage an independent, strong, diverse and effective legal profession

RO7 - increase public understanding of the citizen's legal rights and duties

RO8 - promote and maintain adherence to the professional principles

Financial impact

The strategy is aimed at improving the CLC's financial position. There are no costs arising directly from the proposals in this paper and the CLC's business plans for the years covered by the finalised strategy, beginning in 2023 will be delivered within budgets to be agreed by Council at the relevant time.

Diversity and inclusion impact

The strategy aims to improve diversity and inclusion in the regulated sector and to enhance workplace D&I. There do not appear to be any disproportionate impacts on protected groups from the strategy itself. The implementation will need to be planned in the light of any potential impacts arising from specific activities, with individual policies and procedures being assess for any D&I impacts.

Communications requirements

The new Strategic Objectives will be communicated to the regulated community and stakeholders through web content, e-newsletter items and PR activity.