

# 2023 Business Plan

## Purpose: For decision

# Author: Director of Strategy and External Relations

# Approver: Chief Executive

## Summary

This paper sets out the Business Plan for 2023. The plan is now reviewed by Council on a rolling, quarterly basis.

#### Recommendations

The Council is asked to comment on the current draft of the business plan

#### **Risk management**

The business plan contributes to the management of strategic and operational risks. The strategic risks addressed by each objective are captured in the paper.

#### **Financial impact**

The budget to support delivery of this is deal with separately.

## **Diversity and inclusion impact**

The business plan includes measures to promote diversity and inclusion across the regulated community. 2023 will see the introduction of a revised Equality Code.

#### **Regulatory objectives**

The business plan is designed to ensure that CLC carries out its regulatory objectives set out in Legal Services Act 2007 and captures the relevant regulatory objectives addressed by each proposed objective.

## **Communications requirements**

The plan will be published online after its approval by Council. The outturn of the business plan is reported after the end of the year in Annual Reports.