

By e-mail only

Sheila Kumar
Chief Executive
Council for Licensed Conveyancers
WeWork
131 Finsbury Pavement
London
EC2A 1NT



The Chief Executive's Office
3rd Floor, The Rookery
2 Dyott Street
London
WC1A 1DE

T 020 7271 0084

www.legalservicesboard.org.uk

20 October 2021

Dear Sheila,

Refusal of application made by the Council for Licensed Conveyancers (CLC) to the Legal Services Board (LSB) under section 51 of the Legal Services Act 2007 (the Act) for the level of practising fees for 2021/22

Please find enclosed a Decision Notice setting out the LSB's decision to refuse CLC's application for approval of its proposed PCF for 2021/22.

As we have discussed, the LSB supports the policy intent behind CLC's proposed innovative approach to apportioning the costs associated with the OLC levy. We also strongly support the intention behind the proposals to incentivise good complaints handling. With that in mind, the Board is very willing to entertain further information or submissions that would enable it to approve the proposals (or a modified form thereof). We have discussed, for example, the possibility of phasing implementation of the proposals in order to assess any adverse impacts as they develop.

The Notice should be considered effective as of today, 20 October 2021. A copy of the Notice will be published on our website within the next two working days.

I look forward to receiving a new submission, or alternatively new information that might be appended to the existing material to constitute a new application.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Matthew Hill', with a stylized flourish at the end.

Matthew Hill
Chief Executive

E matthew.hill@legalservicesboard.org.uk