

# COVID 19



*Work by the CLC to understand the impact of COVID-19 and ensure the sustainability of the conveyancing sector*



Online  
resources



Coronavirus:  
Resources and  
Information



FAQs for  
CLC Practice



Consumer  
Advice

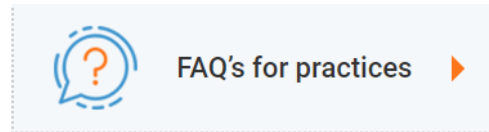


Trainees

# Snapshot of resources for conveyancers on the CLC website 14/05/20



As well as our **FAQs** we are collating additional material for practices on Covid 19 below. These show the current position, which is kept under continuous review and we will update if and when circumstances change.



1. Working safely during the COVID-19 pandemic
2. Regulatory Fee deferral scheme
3. Government advice on home moving during the COVID-19 pandemic
4. Conveyancing industry stakeholder support
5. Legal Sector AML Guidance during the COVID-19 pandemic
6. Our approach to compliance
7. Business support
8. HM Land Registry: Impact on services
9. Coronavirus – Business Preparedness
10. Legal Ombudsman Guidance on their approach during the COVID-19 pandemic
10. CLC Remote working
11. Security advice on staff working away from the office
12. Staff wellbeing
13. Advice from Royal Mail
14. Data Protection advice from the ICO
15. Renting: guidance for landlords, tenants and local authorities
16. Welsh Revenue Authority
17. Apprenticeships

# Surveys



- 20-23 March (Week 1)
- 27-30 March (Week 2)
- 3-6 April (Week 3)

Pause while payment deferral scheme was launched

- 24-27 April

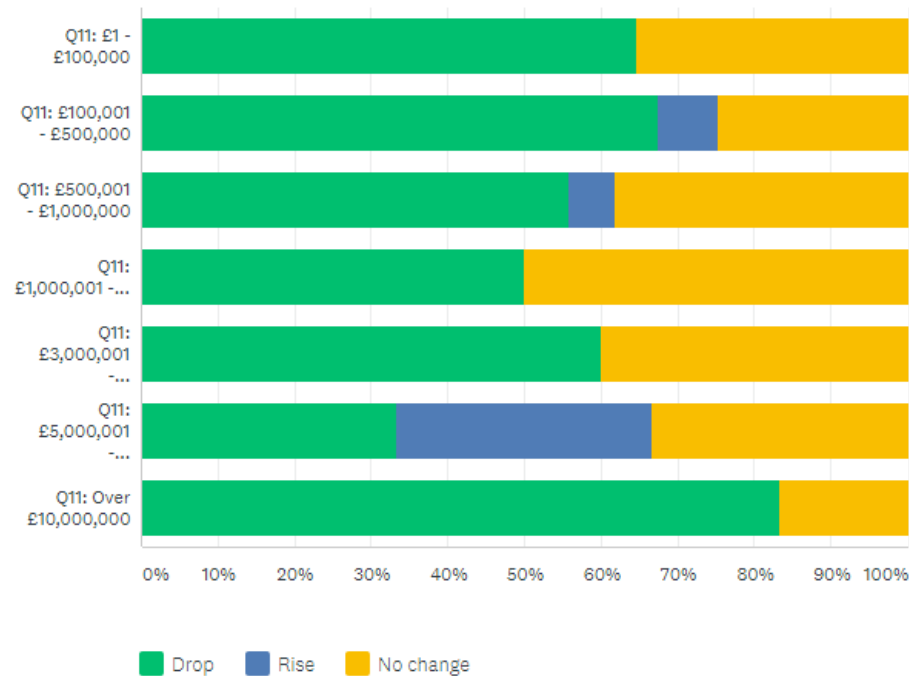
# Instructions Week 1



Regulating  
Property  
And  
Probate  
Lawyers

Has your firm experienced any change in the number of instructions you have received this week compared to the previous week?

Answered: 152 Skipped: 1



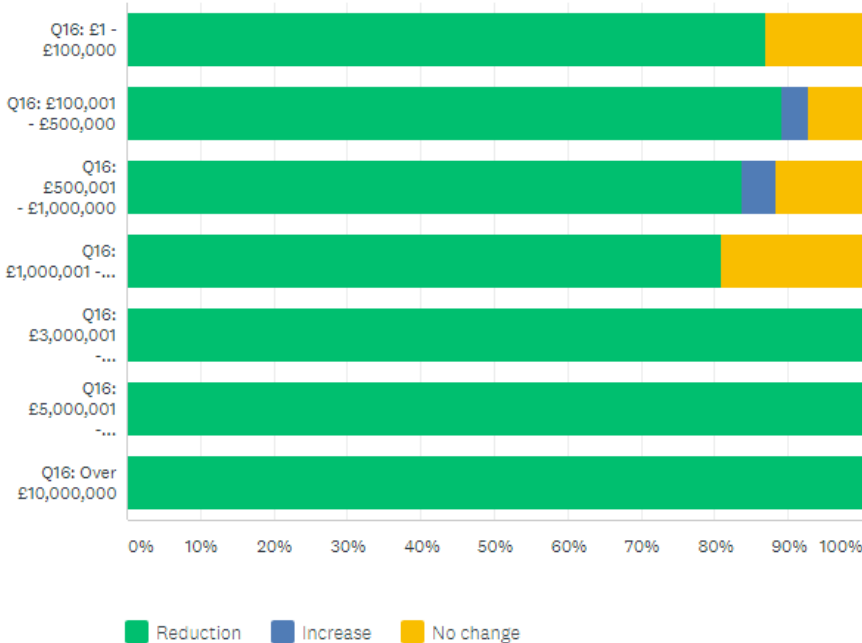
# Instructions Week 2



Regulating  
Property  
And  
Probate  
Lawyers

Has your firm experienced any change in the number of instructions you have received this week compared to the previous week?

Answered: 216 Skipped: 0



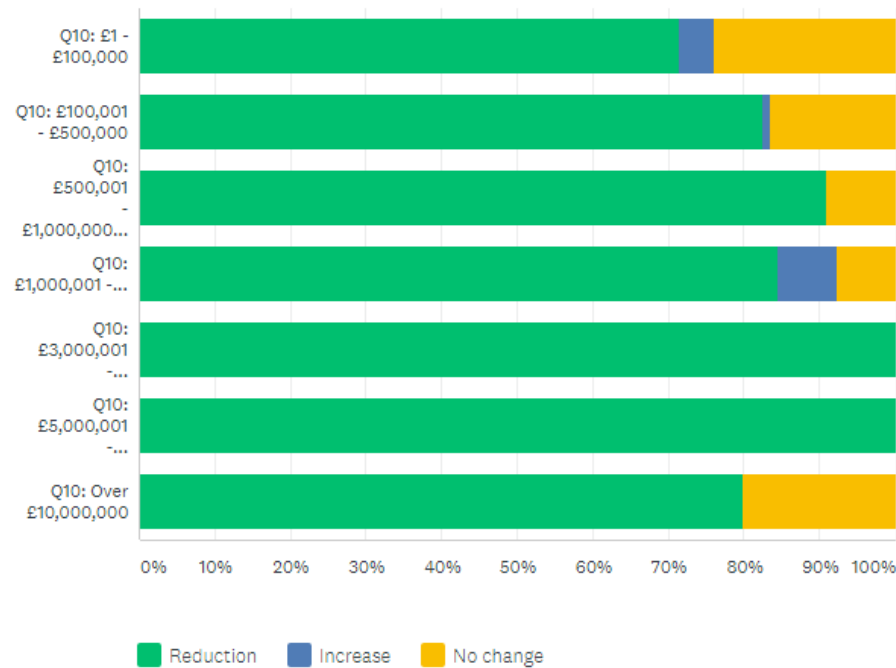
# Instructions Week 3



Regulating  
Property  
And  
Probate  
Lawyers

Has your firm experienced any change in the number of instructions you have received this week compared to the previous week?

Answered: 186 Skipped: 0



# Scale of change

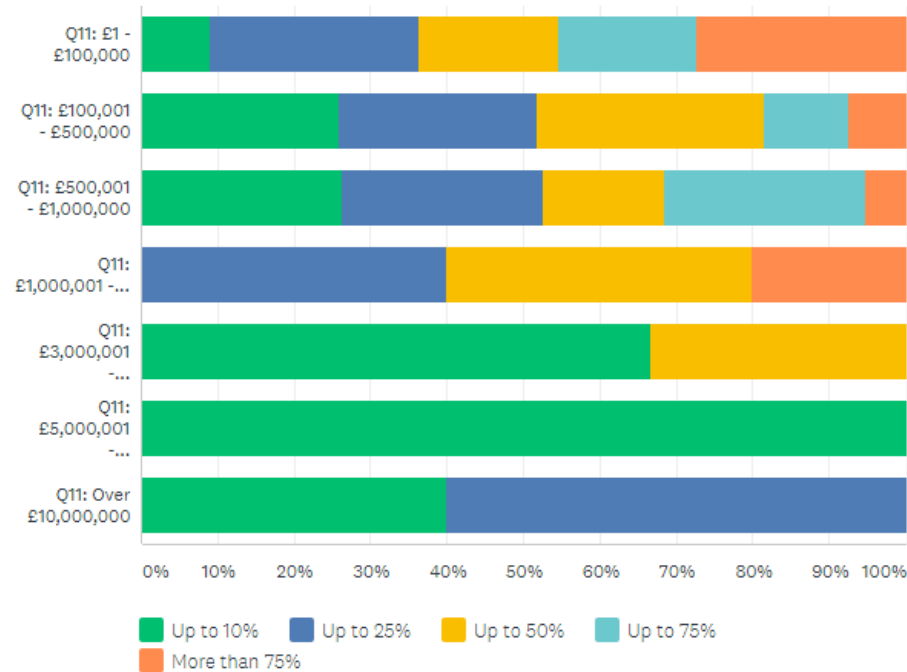
## Week 1



Regulating  
Property  
And  
Probate  
Lawyers

How great was the reduction in new instructions this week compared to last week?

Answered: 98 Skipped: 55





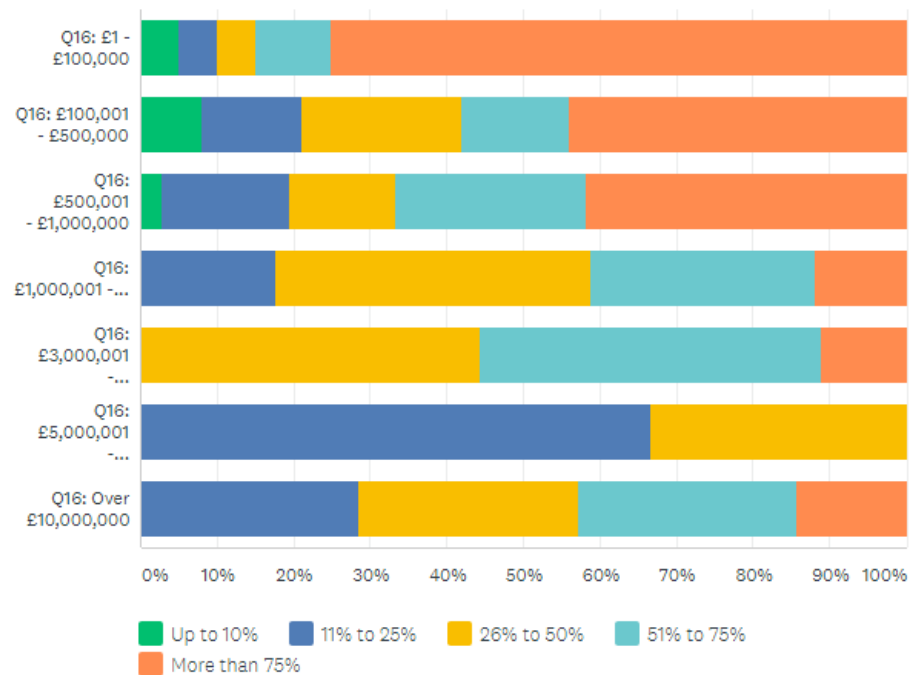
# Scale of change

## Week 2



How great was the reduction in new instructions this week compared to last week?

Answered: 192 Skipped: 24



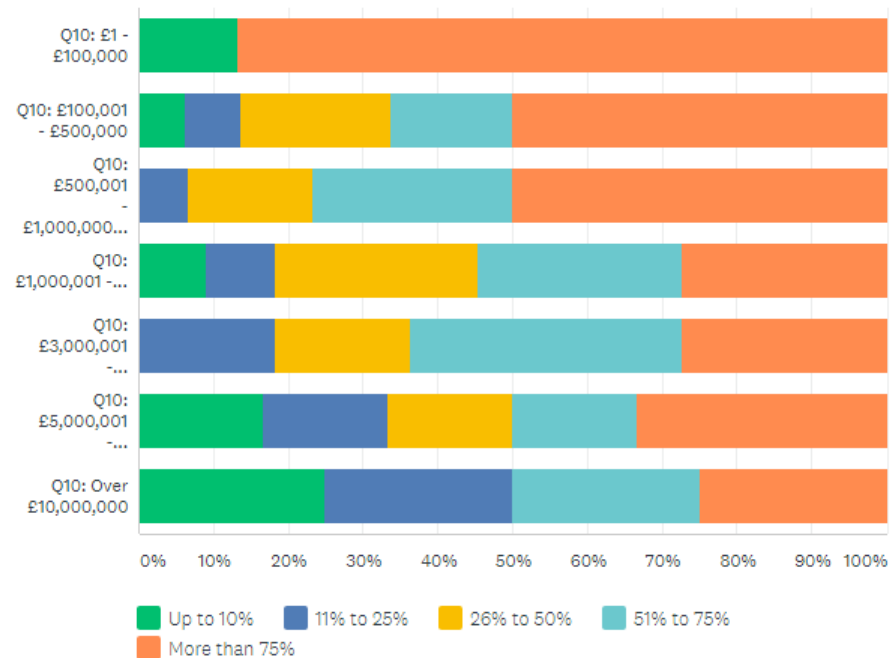
# Scale of change

## Week 3



How great was the reduction in new instructions this week compared to last week?

Answered: 157 Skipped: 29

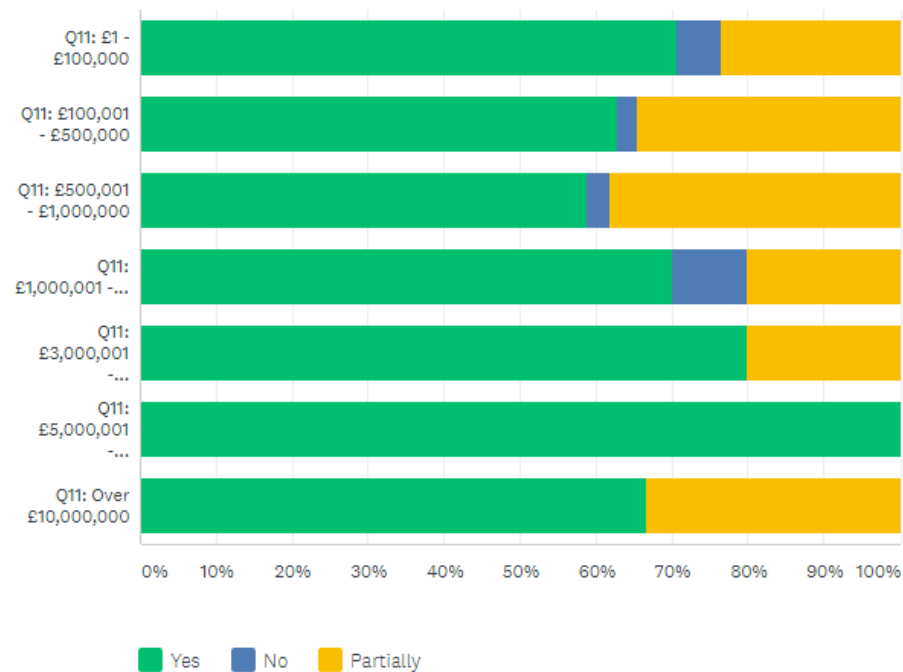


# Remote working Week 1



Is your firm able to move to remote working and maintain services to clients effectively?

Answered: 153 Skipped: 0



# Remote working

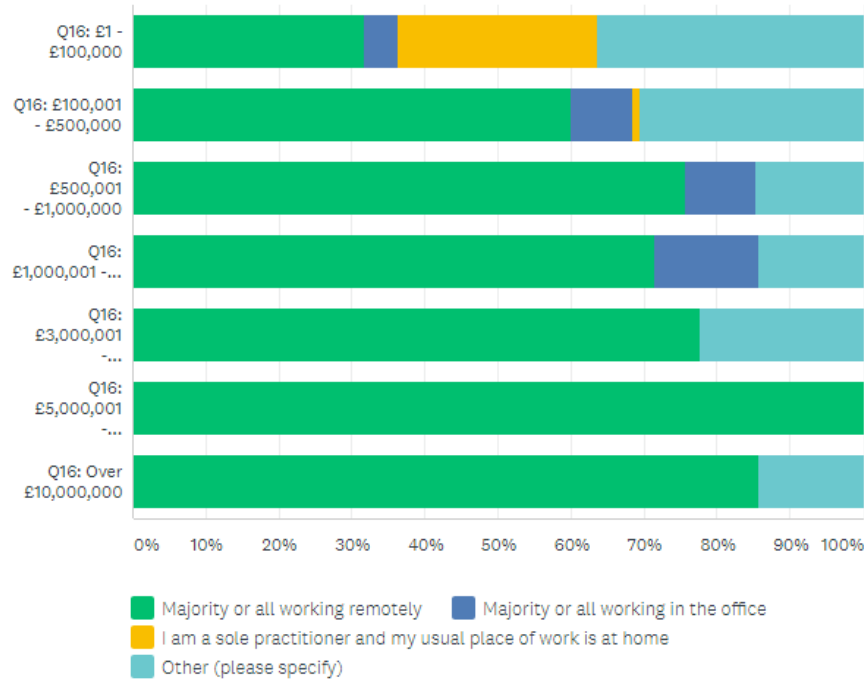
## Week 2

(did not repeat in week 3)



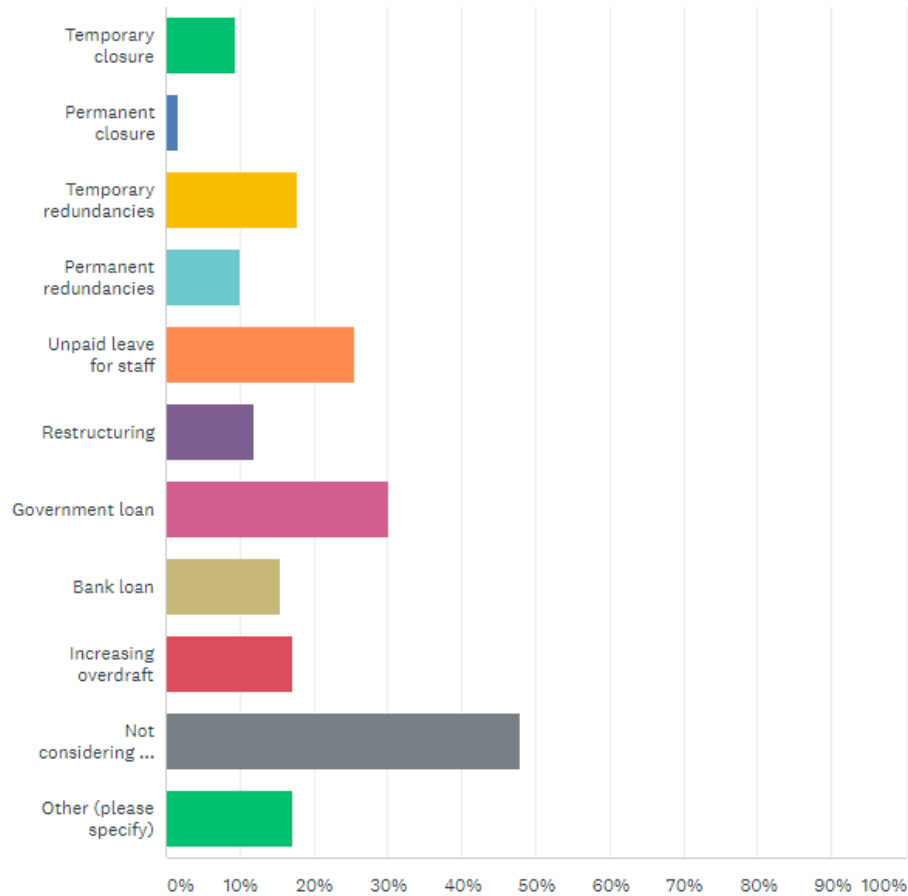
Are the majority of staff in your firm currently working remotely or from your office?

Answered: 208 Skipped: 8



Does the business's current financial position mean that you are considering temporary or permanent closure, redundancies, unpaid leave or restructuring or any other measures? (Tick all that apply.)

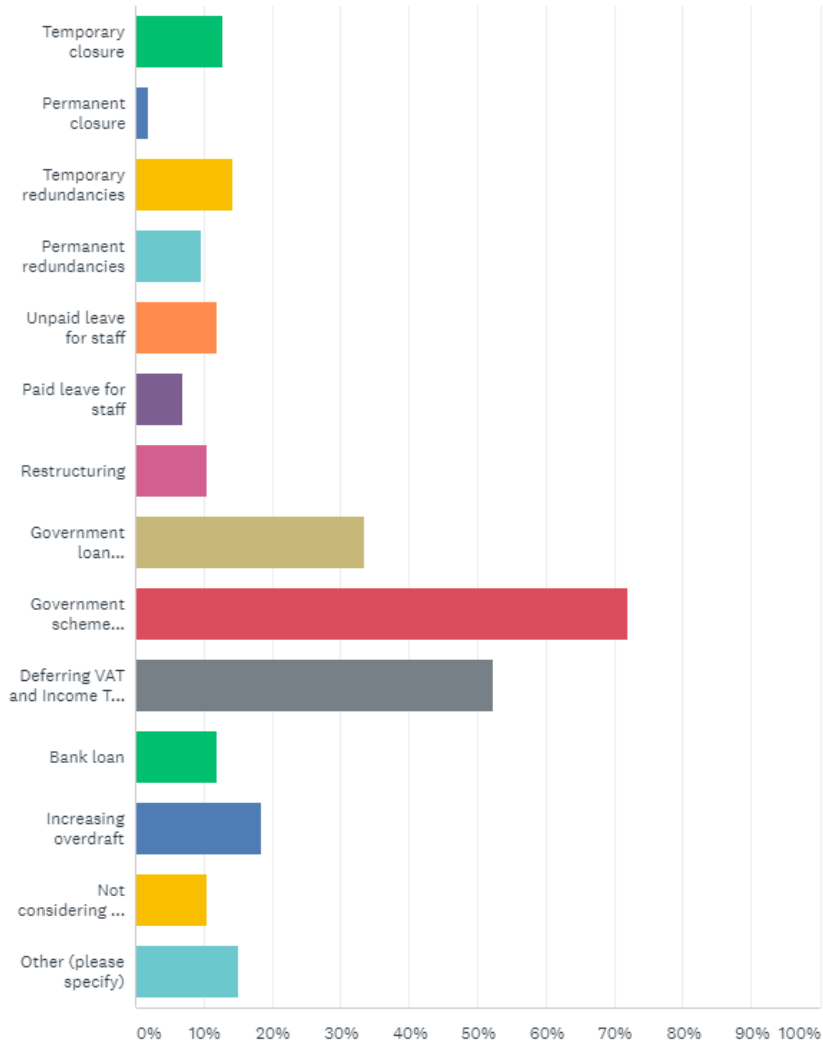
Answered: 169 Skipped: 11



# Business Planning Week 1

Does the business's current financial position mean that you are considering temporary or permanent closure, redundancies, unpaid leave or restructuring or any other measures? (Tick all that apply.)

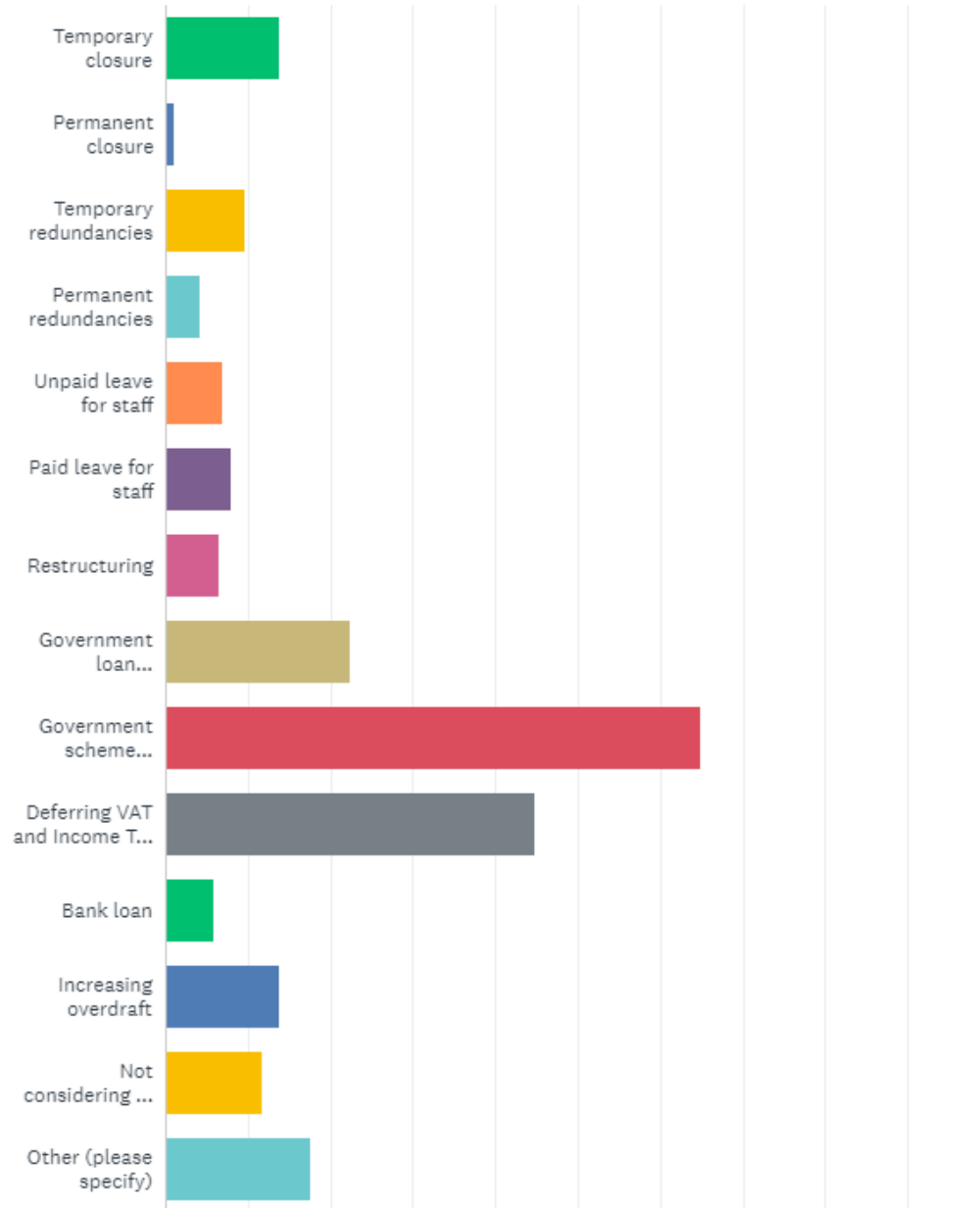
Answered: 218 Skipped: 11



# Business Planning Week 2

# What steps (if any) have you already taken in response to the impact of the coronavirus on your business? (Tick all that apply.)

Answered: 188 Skipped: 11



## Business Planning Week 3

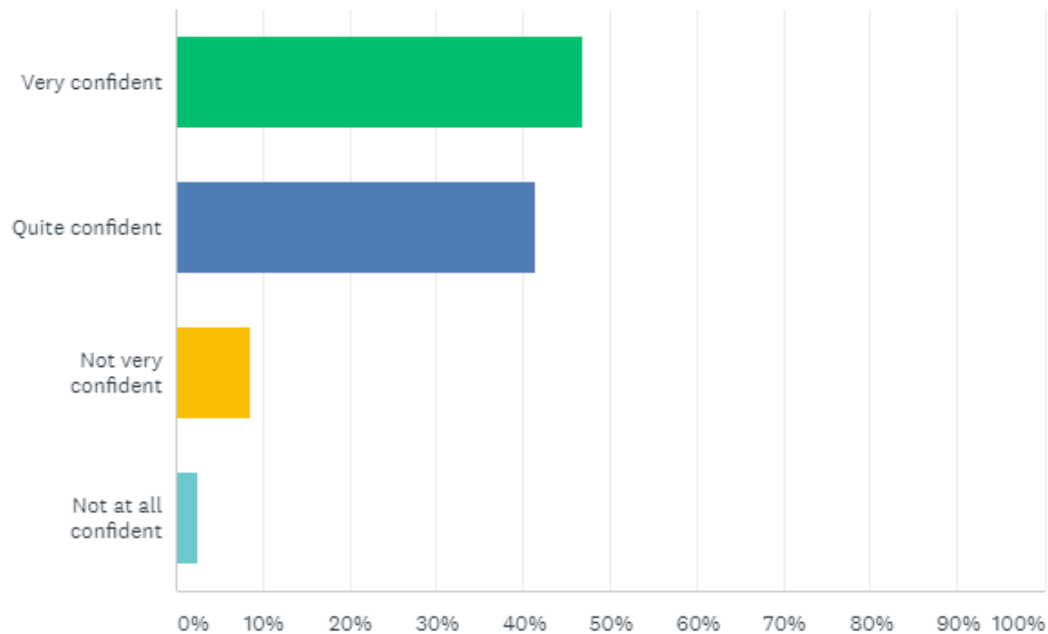
# 1<sup>st</sup> May survey

## Reopening



How confident are you about your practice's ability to manage the return to more normal levels of activity?

Answered: 164 Skipped: 10





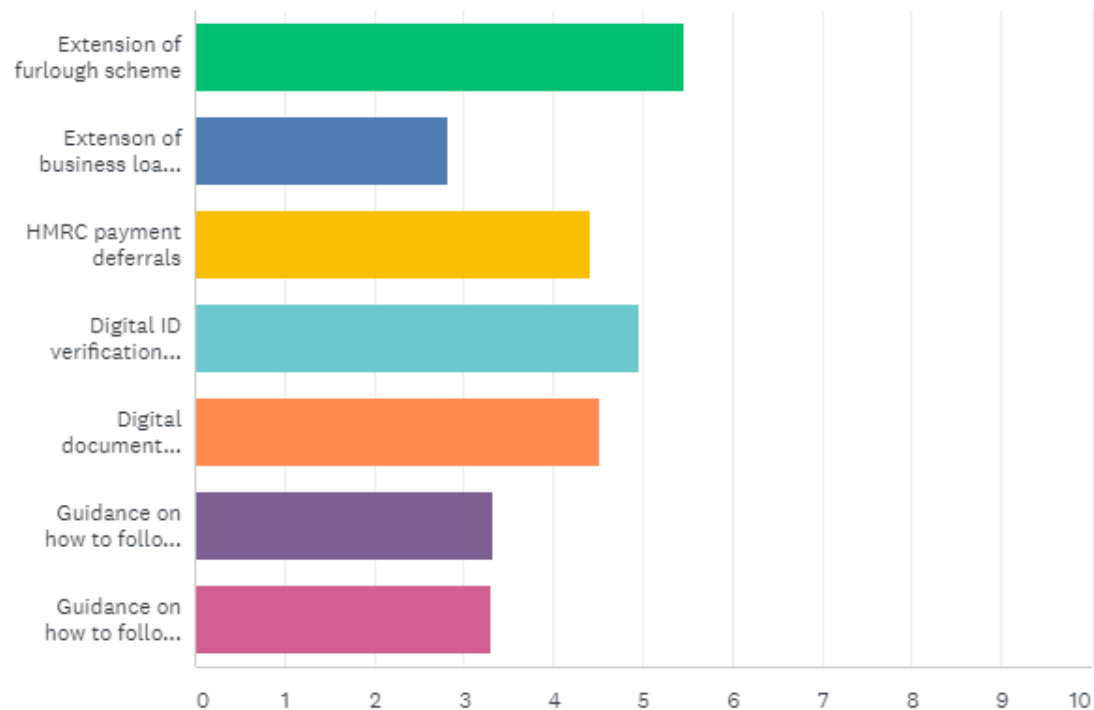
# 1<sup>st</sup> May survey

## Support needed



What tools would be most important to help your practice to maintain remote/socially distanced working and stabilise your workforce and business as pandemic restrictions begin to be eased and we begin to return to a more normal pattern of business? Please rank these in order of importance, with 1 being the most important.

Answered: 159 Skipped: 15



# The pipeline



- **Circa 210k of property transactions** completed in Q1 2020
- **Circa 386k property transactions** are stuck in the system - people have sold their property, but can't complete on the sale
- **Circa 454k properties** are listed for sale, but there are no physical viewings