

Continuing Professional Development Code

In this Code 'you' refers to individuals and bodies regulated by the *CLC*; all individuals and bodies regulated by the *CLC* must comply with this Code. You must not permit anyone else to act or fail to act in such a way as to amount to a breach of this Code.

Outcomes-Focused

The *Code of Conduct* requires you to deliver the following *Outcomes*:

- Clients are provided with a high standard of legal service (Outcome 2.1);
- Client matters are dealt with using care, skill and diligence (Outcome 2.2);
- Appropriate *arrangements*, resources, procedures, skills and commitment are in place to ensure *Clients* always receive a high standard of service (*Outcome* 2.3);
- Each client's best interests are served (Outcome 3.1).

Keeping your legal knowledge up-to-date and relevant helps you deliver these *Outcomes* and requires you to act in a principled way:

- 1. Maintain High Standards of Work. (Overriding Principle 2)
- 2. Act in the Best Interests of your Clients. (Overriding Principle 3)
- 3. You keep your skills and knowledge up-to-date. (*CoC* P2b)
- 4. You ensure all individuals within the entity are competent to do their work. (*CoC* P2c)
- 5. You promote ethical practice and compliance with regulatory requirements. (*CoC* P2g)
- 6. You only accept instructions and act in relation to matters which are within your professional competence. (*CoC* P3a)

7. You provide equal opportunities for all partners, *employee*s or applicants in employment and training. (*CoC* P6c)

You must also comply with the following *specific requirements*:

- 8. In each year in which you hold a *licence* you complete *Continuing Professional Development* in such courses, lectures, seminars or other programmes or other activities approved by the *CLC*.
- 9. You are able to demonstrate that the subject matter of the course or activity is relevant to your professional development or area of practice and to help you deliver positive *Outcomes* to your *Clients*.
- 10. Each year you inform the *CLC* in such form as the *CLC* may from time to time prescribe whether or not you have complied with the *CLC*'s requirements for *continuing professional development* as they apply to you.
- 11. You keep an up-to-date *training record*. You provide the *CLC* with this record upon its request.
- 12. You attend, and pay to attend, a specific course that the *CLC* has directed you to attend (as an alternative to disciplinary action).